Month Special Provision - UNE Ordering % On Time Observations Market Adj. OR-1-04-3100 % OT LSRC<10 Lines (Elec.-No Flow Through)-POTS OR-1-06-3320 % On Time LSRC >=10 Lines (Electronic) - POTS OR-2-04-3320 % OT LSR Rej.<10 lines (Elec.-No Flow Through)-POTS OR-2-06-3320 % On Time LSR Reject >= 10 Lines (Elec.) - POTS Not enough \$\$'s in current month to fund Total Market Adj.* market adjustment!! - check prior months * For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation. Special Provision - UNE Flow Through PR-5-01-3000 % Flow Through - Total - POTS & Specials OR-5-03-3112 % Flow Through - Achieved - POTS & Special **Month Observations Month Observations** <u>%</u> <u>%</u> Gross # Flow-thru Gross# Flow-thru Month - 1 Month - 1 Month - 2 Month - 2 Month - 3 Month - 3 Overall Overall Market Adjustment * * For allocation, any Flow Though market adjustment is combined with the MOE UNE market adjustment allocation. **Special Provision - Hot Cut - Loop Performance** % On Time % On Time Current Mo. **Prior Month** Observations Observations PR-9-01-3520 % On Time Performance - Hot Cut %Troubles Prior %Troubles Month PR-6-02-3520 % Installation Troubles within 7 days - Hot Cut Total Greater of - Tier I (2 mo) or Tier II (1mo) Market Adjustment * * For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation. Special Provision - Electronic Data Interface Measures % On Time Observations PO-9-01 % Missing Notifier Trouble Ticket PONS Cleared within 3 Bus. Days Observations % Reject OR-3-02 % Resubmission Rejection **Market Adjustment** % On Time Observations Market Adj. OR-4-09 % SOP to Bill Completion within 3 Business Days

Total Market Adj.*

^{*} For allocation, any EDI market adjustment is allocated to all CLEC's using the EDI interface based on the number of lines in service.